

Great Bay Rowing Refund Policy

I. A monetary refund, less \$50.00 for administrative costs, will be given to any registered participant as long as the following criteria is met:

1. The participant is fully registered in the activity and all paperwork has been completed.
2. The parent/guardian sends in the refund request to the GBR Administrator **within 2 weeks of the program's start date**. The request must be received by this date. No refunds will be given after this time frame.
3. The refund request states the reason for the request.
4. There may have been some up front costs that were paid per child, such as uniform fees or trip fees. No refunds will be given for uniform or trip fees.

II. A partial refund will be given to any registered participant that suffers a season ending injury or medical illness as long as the following criteria is met:

1. The injury/illness occurred on or before the mid-point of the season.
2. The parent/guardian provides the GBR administrator with a copy of the hospital/doctor's note.
3. The refund request is completed within 2 weeks of when the injury/illness occurred.

GBR will not give a refund to any participant who does not meet the criteria listed above. No credits will be given to carry over from season to season. No cash refunds will be given. All refunds are furnished within 30 days of the received request in the form of the original payment.

This policy does not pertain to funds submitted for 'Non-Refundable' trip fees. No refunds of 'Non-Refundable' payments will be made.